

Together.



The importance of adoption

Why it matters by Nugent Adoption's Registered Manager

Adrenaline monkeys

Our young people have an adventurous trip

Treading the golden path

Our journey to outstanding is beginning to be realised

Welcome Normandie Wragg, Nugent CEO



Hello everyone and welcome to our latest issue of *Together*.

The coronavirus pandemic has tested Nugent like no other crisis before it. As an organisation, we have had to make challenging decisions and many changes to the way we work. It has not been easy.

However, it is encouraging to observe a renewed level of public recognition, appreciation and respect for social care professionals alongside their NHS counterparts.

At Nugent, we love our beneficiaries fiercely and we remain united by a common culture of integrity, ambition, courage, compassion, optimism, respect and dignity. It is these values in combination with our dedication to the children, young people, adults and families we serve that holds us together in the face of adversity.

At a time of much uncertainty, unease and upset, our staff and volunteers have kept our doors open and continued to deliver essential services to those most in need of our support.

This issue sees us shine a bright light on our services which are excelling despite the adversity of the last 20 months. We also recap on getting back out and fundraising in person via our Phil Thompson Golf Classic and look forward to Christmas with some festive activities.

I must also mention that Marie Reynolds, our Caritas Manager, left Nugent recently after 35 years of dedicated and passionate service.

On behalf of the Executive Leadership Team as well as colleagues (and friends!) across the Nugent family, I want to thank Marie for her dedication and staunch commitment to Nugent and our many beneficiaries over the course of the past three decades.

The years Marie has worked with Nugent have been marked by a strong resonance with the social mission and core values of Catholic social teachings. Marie has proved an inspiration to

many and her efforts as the manager of our Caritas team to confront poverty, promote justice and create sustainable social systems are to be applauded.

You can read a farwell message from Marie on page three. Thank You Marie, you will be greatly missed.

Last but not least, I must highlight our dedicated colleagues and volunteers for their courage and determination for continuing to support our beneficiaries through the most difficult of times.

Thank you.

Normandie

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The fondest of farewells

by Marie Reynolds, former Caritas Manager

Relecting on my 35 years' service with Nugent has brought many happy memories to mind. I joined as a very enthusiastic youngster in May 1986, complete with the largest shoulder pads I could fit in my blouse, earnings that reached my shoulders and turquoise tights! Well, it was the 80s; we didn't have mobile phones, all our records were hand written and there were no computers in the office. Photocopiers hadn't been invented and we printed stuff off on a gestetner! (Our younger readers may have to look that up!)

My work has been very varied and so interesting. I was sent 'north of the border' in my first year, sending me to Leigh and Wigan (I had never heard of Leigh before joining Nugent) to work with families who had a child with learning disabilities. This work cemented a lifetime of advocating for people with learning disabilities. The travelling did not stop in Leigh and I think I have given presentations in most churches within the Archdiocese, promoting Nugent to the Catholic community.

Nugent sent me on various counselling courses and when the Hillsborough disaster took place, we were one of the first organisations in the city to send its qualified employees to staff the counselling phone line, something I did every week for a year, this was a very challenging piece of work.

In 1999 I started the volunteer management project and we were one of the very few charities to set up supported volunteering for adults with learning disabilities (loads of organisations do it today, but we were the second in the country to get this off the ground!) We are blessed to have such committed volunteers and we were so proud when a few years later one of our groups won the Queens Award for volunteering.



I've been so lucky to meet many famous people in my time at Nugent. Princess Diana, who was keen to hear about our bereavement counselling service for adults with learning disabilities, Pope Francis, who promised to keep all at Nugent in his prayers and Steven Gerrard, I can't remember what we talked about because I was so gobsmacked at meeting him!

I've so many highlights during my years at Nugent that this article could end up as big as War and Peace but I have to mention the Home Office Community Sponsorship programme. There are very few times in life that we can say that a piece of work is life changing, but this is one of them. To meet a refugee family at Manchester airport carrying all their worldly belongings in a few suitcases, looking into their eyes and trying to convey to them that they are in safe hands now is truly humbling, but that's what our wonderful volunteers and staff at Nugent have done. Four families are now living amongst us, happy, safe and all doing well.

As a practising Christian, I have always tried to treat people as I would like to be treated myself, dignity, respect and integrity are very important to me, and I see this regularly throughout the work of Nugent. I would like to thank all those who have supported and encouraged me during my 35 year years of service, thanks to those who made me cups of tea and to those who have made working at Nugent such a joy.

Remembering you all in prayers,

Marie



Members of Marydale Lodge's leadership team receiving congratulations from our CEO Normandie Wragg

An outstanding result

Ofsted has rated Marydale Lodge Secure Children's Centre in St Helens as 'Outstanding' after an unannounced two-day inspection recently.

The inspectors awarded 'Outstanding' ratings to all but one key area, with education being awarded a 'strong good.'

The inspectors found that the secure children's home provides highly effective services that consistently exceed the standards of good. The actions of the service contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection, and care.

Ofsted said:

A prominent feature of this home is the ability of staff to break down barriers and build positive and secure relationships with the children. Staff skillfully use these relationships to make children feel valued and worthy.

Inspectors observed staff managing the diverse complexities of each child in an attentive, nurturing and patient way.

The children and staff spoke with a genuine fondness for each other.

A team effort

CEO, Normandie Wragg, was delighted with the news.

"This was a whole organisation achievement from the staff and teams within the home to all of the business support staff and teams who diligently support the service so that they, in turn, can ensure the best for the children in our care. Our Governance Framework: a Culture of Excellence, is a very helpful tool in achieving these results.

Marydale Lodge leaders and staff must be praised for their diligent work ethic, dedication to continuous improvement and commitment to therapeutic care principles.

On behalf of the Trustees and the executive team, I would like to thank all who were involved in achieving this wonderful outcome for Marydale and for Nugent."

Scan the code to read more about Marydale Lodge





Treading the golden path

Following on from our recent Outstanding Ofsted rating at Marydale Lodge, Nugent has now won two awards at the National Children & Young People Awards.

Three Nugent colleagues and one Nugent home were finalists in the prestigious National Children & Young People Awards ceremony, held on 22 October.

The event, a night of glitz and glamour at the ICC Birmingham, hosted people from across the sector, and Nugent faced tough competition in all categories.

The unique awards celebrate excellence in care for children, young people and families, showcase innovation and best practice in this area.

They also pay tribute to those individuals or organisations who excel in quality care provision.

Meet our winners

The Fostering and Adoption Award



Jo Lloyd

*Registered Manager at
Nugent Adoption*

Despite only being with Nugent for a mere six months, the vital work Jo and her team do on a day-to-day basis is not going unnoticed.

"I'm really proud to be leading a team that is dedicated to providing a really bespoke service to our families. This award acknowledges the hard work that goes on behind the scenes, sometimes over many years, in supporting our Nugent community of adopters and children."

The Children's Home Manager Award



Dr Kate Herod

*Head of Secure Children's
Services and Registered
Manager at Marydale
Lodge*

Dr Kate has overseen tremendous rejuvenation and success at the Marydale facility, including an excellent Ofsted inspection recently.

Suzanne Murray, Registered Manager for Marian House was also nominated for the Children's Home Team Award (North) and Jo Henney, Deputy Chief Executive and Chief Governance Officer received a nomination for the Newcomer Award.

Zeke loves books and wants to be a writer


Families



Children are incredible, with their own individual talents, interests, traits, needs and circumstances.

From single children to sibling groups, they are waiting for safe, loving, stable forever families to help them grow and flourish.

If adoption is a route you've been thinking about then get in touch with our friendly team today - it's easier than you think!



01744 613 041



adoption@wearenugent.org



nugentadoption.org



**6 Chain Lane,
St Helens, WA11 9RA**



nugent
adoption



The Importance of Adoption

Jo Lloyd, Registered Manager, Nugent Adoption

As some of you will be aware, October brought us National Adoption Week.

At Nugent, adoption is one of our key services, and as the Registered Manager at Nugent Adoption, I think there is no better time to highlight the fantastic work we are doing.

2021 and overcoming adversity

It goes without saying that 2020 has seen every organisation, charity and service have to change to meet ever-increasing demands, and here at Nugent it is no exception.

We have had to change our service and adapt to meet all the challenges the pandemic has thrown at us, but ultimately, we place our children and adopters at the heart of our service.

Our aim has always been to deliver effective, personal and seamless support for families throughout the adoption process and beyond, and I believe that is our real strength.

We stay with our families for as long as they need us, and always strive to go the extra mile.

Considering adoption?

Adoption is life-changing, and there are still nearly 4,000 children in the UK that are looking to be adopted.

There are also several factors that contribute to the likelihood of adoption. Studies show that sibling groups, older children, and children from the BAME community sadly have to wait the longest for adoption.

It is very positive to note that a focus on this year's recent Black History Month was adoption within the BAME community, and so there are efforts being made to allow all children equal opportunities to find a loving home.

Children in the care of local authorities are one of the most vulnerable groups in society and statistics show that difficulties can be life-long.

Adoption offers children who are vulnerable the chance to reach their potential in a stable, loving and permanent home.

It is one of the most selfless and rewarding things a person or couple could do in their life, and there are many reasons people choose to do it.

Nevertheless, there are also many myths surrounding adoption, but rest assured, we welcome any loving home, including singles and couples of any gender.

We are ultimately looking for two characteristics – love and stability. If you feel you could improve a child's life by offering this, then maybe adoption is the right choice for you.

Finally, please keep an eye out on our website (nugentadoption.org), as well as our social media platforms ([@nugentadoption](https://www.instagram.com/nugentadoption)), as we regularly highlight the vital work we do, promoting adoption, and the way it can completely change the lives of both children and adults for the better, and emphasising the importance of adoption in our community.

Nugent welcomes Canadian organisation, enhancing inclusion, diversity and equality in the classroom



New curriculum addresses systemic well-being and academic challenges exacerbated by COVID-19 pandemic

Nugent is adding a new curriculum model from Canadian organisation Captains and Poets for their children and young people, from nursery to year 13, to bridge Social Emotional Learning (SEL) with inclusion programming to help create greater connection in the classroom.

Releasing its new adolescent documentary-style instructional video ahead of World Children's Day recently, the ground-breaking curriculum by Captains and Poets aims to prioritise self-awareness, connection and wellbeing to better enable kids to navigate their circumstances with authenticity and to create a better world.

Piloted in twenty schools across Canada in 2020-2021, Nugent House School in Billinge, one of the most notable schools for students with emotional, behaviour and mental health needs in the United Kingdom, has implemented the Captains and Poets curriculum earlier this month.

The Captains & Poets model opens up dialogue about students' internal and external worlds and helps us teach our students that we are here to support and help them; to love them fiercely.

- Andy Howard, Interim Headteacher,
Nugent House School

Traditional approaches to education often fail to be inclusionary and accessible to many, leaving the most vulnerable children behind. The COVID-19 pandemic shined a spotlight on the flaws in our current system.

The unique programming aims to build upon what is currently being taught in schools. It is also designed to complement current efforts to educate on diversity and inclusion.

At Nugent, we have been focussing on enhancing our equality, diversity and inclusivity and this programme from Captains and Poets will further enrich our students, giving them the space and tools to thrive as they navigate their futures. We are very excited to be collaborating with Captains and Poets.

- Normandie Wragg, CEO, Nugent

In the words of one student in the new documentary-style instructional video: *"If everyone was their best Captain and Poet, I think that we would see true change in the world. We wouldn't just see, you know, superficial change or performative action. It would be really true understanding of each other and the world."*



This programme supports young people to develop into responsible, caring and actively engaged global citizens. This is done by drawing on the fundamental human nature we all share as inspiration.

This new, integrated approach is especially important in the wake of the COVID-19 pandemic and its impact on children's mental wellbeing. Numerous studies have indicated a dramatic decrease in academic achievement and a critical increase in identity-related incidents as well as mental health concerns.

We believe young people have everything within them to be resourceful, whole human beings and to thrive as they navigate the journey to adulthood. By igniting what is naturally authentic and innate within them we empower them with a sense of purpose and agency in the world – which is more important than ever in these complex times.

- Jennifer Johnson, Co-founder, Captains & Poets

It has become increasingly clear that our school systems need to be proactive in addressing issues such as authentic personal identity and well-being throughout a child's educational journey so that they feel a sense of belonging and are empowered to be the best version of themselves.

- Jan Frolic, Co-founder, Captains & Poets

For more information about Nugent House School please visit nugenthouse.co.uk, or scan the QR code.



Nugent House School

For more information about Captains & Poets, and to watch their documentary-style instructional video, please visit captainsandpoets.com/video, or scan the QR code.





Students and colleagues at Nugent House School in Billinge were honoured to welcome the Lord Lieutenant of Merseyside for a special visit recently.

During the Lord Lieutenant's time at the school, he visited the primary education department, meeting the younger students and learning about the provision in place for them.

He later had a meeting with older students from the secondary education provision before meeting with the Interim Headteacher, Andy Howard, and Nugent's Deputy CEO and Chair of Governors for the School, Jo Henney.

Andy Howard said:

We are so proud of the school and its aim to be a voice for the voiceless and a place of safety for some of the most disadvantaged young people in the region. It was a privilege to show the Lord Lieutenant around and discuss with him the amazing work our colleagues here do on a daily basis.

Jo Henney added:

It was a pleasure to receive the Lord Lieutenant and share the impactful work that the Nugent House team have undertaken recently, especially during the pandemic where there was minimal disruption to children's education. Everyone at the school is proud of our students and their continuing development.



Christmas Jumper Day

Dig out your Winter knits and support Nugent this Christmas

We're in our 140th year of supporting children, young people, families and adults who are vulnerable and at risk. To enable us to continue our vital work, we need your help.

A simple, fun way of doing this is holding a Christmas Jumper Day. If you're thinking of doing something festive at your workplace or community group this year, then a Christmas Jumper Day might be the perfect fit!

Get in touch with **Ainsley Briscoe** on **07833 091 852** today to see how you can get involved.

Other ways to get in touch with us:



0151 261 2023



fundraising@wearenugent.org



wearenugent.org



[in](#)



Christmas with
nugent

Light Up a Life 2021

Dedicate a light on our tree as a gift for someone who may be away from home this Christmas, or in memory of a loved one.

This year's remembrance services

Wednesday 8 December | 12.30pm
Metropolitan Cathedral of Christ the King, Liverpool
Led by Bishop Tom Williams, followed by refreshments.

Sunday 12 December | 3.00pm
St Teresa's Church, Up Holland
Led by Father Philip Kehoe FDP, followed by refreshments in the Parish Club

Everyone who dedicates a light will receive a star at the service to write a personal message.

The star will be placed on the tree in memory of their loved one and their name will be entered into our book of remembrance which will be on display over Christmas and the New Year, until Thursday 6 January, 2022.

"We all found the service both moving, uplifting and fitting at this most family orientated time of our liturgical year. I personally found it to be a beautiful and poignant reflection on life and salvation. It was a wonderful and dignified commemoration of the sanctity and hope of Catholic life within a supportive community setting."

Mr Bowden, Head of RE Department at St Peter's Catholic High School, Orrell

To download an order form visit wearenugent.org/fundraising/light-up-a-life-2021 or scan the QR code.



Alternatively, get in touch via the details below.

 **0151 261 2023**

 fundraising@wearenugent.org  

 wearenugent.org  

 Christmas with
nugent

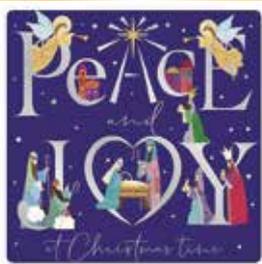
Christmas Cards ²⁰²¹

We are delighted to bring you a superb selection of Christmas cards, offering something for everyone!

All proceeds from the sales of our Christmas cards go directly towards supporting our work with children, young people and adults who are vulnerable and at risk in your community.

Cards are provided in packs of 10 and priced as below. The greeting in each card reads:

"May the peace and joy of Christmas be with you today and always."



Peace and Joy

£4.00



Three Kings Watercolour

£4.00



Shepherds arriving at Night

£4.00



Dove in the Dark Sky

£4.00



Arriving at Bethlehem

£4.00



Madonna and Child

£3.00



Fluffy Robin on Ice

£3.00



At the Manger

£3.00



Following Yonder Star

£3.00



Holy Night

£3.00

To order, please complete the form overleaf and return to Nugent.



Christmas with
nugent

Our 2021 Christmas card collection is now available to order.

This year we have nine beautiful designs to choose from. A pack of 10 cards and envelopes cost just £3.00/4.00 which goes towards our causes.

Simply complete your requirements in the form below and return payment to: Fundraising team, Nugent, 99 Edge Lane, Liverpool, L7 2PE

Christmas Cards 2021

Card name	Price	Quantity	Total
Peace and Joy	£4.00		
Three Kings Watercolour	£4.00		
Shepherds Arriving at Night	£4.00		
Dove in the Dark Sky	£4.00		
Arriving at Bethlehem	£4.00		
Madonna and Child	£3.00		
Fluffy Robin on Ice	£3.00		
At the Manger	£3.00		
Following Yonder Star	£3.00		
Holy Night	£3.00		

Gift Aid Boost your donation by 25p of Gift Aid for every £1 you donate. Gift Aid is reclaimed by the charity from the tax you pay for the current tax year. Your address is needed to identify you as a current UK taxpayer. In order to Gift Aid your donation you must tick this box: <input type="checkbox"/> I want to Gift Aid my donation of £_____ to Nugent. I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax in the current tax year than the amount of Gift Aid claimed on all my donations it is my responsibility to pay the difference.	Total cost of cards	£
	Postage and packaging	£
	I enclose a donation of	£
	Total payment	£
	I wish to pay by: <input type="checkbox"/> Cheque (payable to Nugent)	

Delivery address (Please use BLOCK CAPITALS)		The cost of postage and packaging depends on the number of packs ordered:	
Name:			
Address:		1-2 packs	£3.00
		3-4 packs	£5.00
		5-8 packs	£10.00
Post code:	Phone:	9-12 packs	£15.00
Email:		12+ packs	Contact for price

If you have any queries on the postal charges or are placing a large order please contact us on 0151 261 2023 to avoid delays.

Please Note: Due to the coronavirus pandemic, we are operating limited office time at our Edge Lane premises. This means your order may take longer than usual to arrive. Please allow for this when ordering.

The last date we can post orders will be Friday 17 December 2021.

Payment details	
I enclose a cheque/postal order made payable to Nugent for the amount of:	£
To place your order and pay by credit card over the phone via Secured Hosting please contact 0151 261 2023. If there is no one available please leave a message and we will call you back.	
Signature:	Date:
Please return the completed form and payment to: Nugent Fundraising, 99 Edge Lane, Liverpool, L7 2PE.	

Nugent is committed to protecting the privacy of its supporters and stakeholders and complies fully with the General Data Protection Regulations (May, 2018) and the Code of Fundraising Practice. Nugent is registered as a Data Controller with the Information Commissioner's Office and will only process data under the categories for which it is registered. We may contact you about our work but will never sell or swap myour details. You can read our Ethical Fundraising statement here: wearenugent.org/fundraising/ethical-fundraising

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Adrenaline monkeys

Some of Nugent's young people took part in some exhilarating activities recently.

They visited two of the *Mountain Monkey* sites during the last week of the school holidays; the peaceful surroundings of Ratcliffe House Farm, Culcheth, and the scenic view of the lake at the Boat House at Carr Mill Dam, St Helens.

At Culcheth, a lesson in archery was in order and some healthy team competition displayed. The next adventure was rifle shooting - learning safety techniques whilst having fun. Our young people enjoyed a picnic then finished off the afternoon with bush crafts, learning about different survival techniques, should you find yourself with limited goods in the wild!

The second day brought a trip to *Mountain Monkeys* at their site within Carr Mill Dam. Met by the day's instructor Jess, the young people immediately got the impression that the day was going to be fun packed and adventurous. First up was the raft boats, where our young people were allocated roles and responsibilities on the water.

When back on land, it was time for the rock face climb - 12 meters high with four different colours of rope indicating a difference in the difficulty level.

Our young people certainly got to grips with the challenge and flew up in what seemed like no time at all - even attempting the activity in blindfold whilst being guided by their peers.

To round of the adventure it was *Bear Grylls* time - survival techniques round two. This encompassed looking at different ways to create a shelter in the woods using your surroundings, creating a fire with a flint and a ball of cotton wool, and the best way to cook a hot dog on a camp fire. Activities were topped off with tasty toasted marshmallows, lessons on how to put out the fire, and leaving the area in a safe and tidy manner.

Our young people had great fun, whilst at the same time learning new skills: working as part of a team, communication, trusting in one another, and solving some thought provoking scenarios.



Fundraising heroes

Thank you to St Teresa's Church in Up Holland for raising a fantastic £188.00 from a raffle. Special thanks to Eleanor Williams who is Parish Administrator at St Teresa's and her children, Rosaline (pictured), Seraphina and Sebastian for selling the tickets. We are extremely grateful to Father Philip Kehoe FDP, Eleanor and everyone at the Parish for their continued support of Nugent.

Becoming culturally competent

In October we launched our consultation on our draft Equalities, Diversity and Inclusion (EDI) Strategy. Our journey to being a culturally competent organisation started well over a year ago and it is pleasing to see the plan progressing. The consultation period is set to last until 31 December 2021.

What are we consulting on?

We have developed a Draft Equality, Diversity and Inclusion Strategic Framework 2021-25 and want the views of our people and partners.

We are committed to achieving equality for all by reducing discrimination in employment and service delivery on the grounds of age, disability, sex, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, and sexual orientation.

Background

EDI is at the heart of everything we do. We've made a significant start in our EDI work, but there's still a long road ahead of us.

Our approach to embedding EDI comprises two elements:

- Delivering our commitments in the Being Outstanding Strategic Plan 2020-2025
- Using this EDI Framework to guide our work

Our EDI Framework is a delivery plan to support the implementation of the Being Outstanding Strategy 2020-25. It describes how we deliver our compliance with equalities and human rights legislation and promote best practice.

It is a framework that encompasses delivery of our internal workforce plans as well our external policy work that impacts on the our colleagues and our beneficiaries.

Stakeholder meetings

We will be holding meetings via Microsoft Teams and Zoom, as well as arranging in person sessions with our colleagues where possible.

What happens to contributor views?

All comments will be considered and included anonymously in a report that will be taken to our EDI Assembly. Nugent's EDI Strategic Framework 2021-25 will be considered by the Executive Leadership Team and Board of Trustees and published on our website in April 2022.

Further information

For further information about this work please email EDIAssemblyGroup@wearenuigent.org

EDI Priorities 2021-25

Our EDI priorities have initially come from research, reports and guidance on developing EDI strategies in the work place. This strategic framework will be further developed through feedback of our EDI staff forums, and staff and volunteer feedback.

Our priorities have also been influenced by a range of internal factors such as our strategic aims, our IACCORD values, diversity data and benchmarks, as well as the external environment and global issues such as Covid-19 and Black Lives Matter.

We will review whether the priorities are still suitable and relevant annually, and we plan to review our organisational progress against the priorities every quarter.

The proposed EDI Priorities for 2021-25 are:

- Be an inclusive place to work
- Improve cultural competence of our leaders and diversity of our teams
- Promote a just culture for our people
- Support the health and wellbeing of our people
- Improve our EDI evidence base and extend our insight

Response

We would like to hear from our colleagues, volunteers, trustees, beneficiaries, governing body members, trade unions and partner organisations.



For more information about our EDI Strategy consultation visit wearenugent.org/draft-equality-diversity-and-inclusion-edi-strategy, or scan the QR code.





Golf classic a hole in one!

The fifteenth annual Phil Thompson Golf Classic has proven to be a resounding success - and there was even a hole in one!

On Thursday 16 September, 75 keen golfers descended on Houghwood Golf Club for our annual Phil Thompson Golf Classic.

The event has proven to be an overwhelming success. Big smiles, low scores and deep pockets joined glorious weather for our first in-person fundraising event since the very beginning of the COVID-19 pandemic.

This year's focus was to help us build and launch new programmes of support including a much-needed service for care-experienced young people.

A Resounding Success

The event has been a resounding success. With donations still being counted, the Phil Thompson Golf Classic has raised over £11,000.

The event's headline sponsor David M Robinson, refreshment bag sponsor Applied Nutrition, prize sponsor Lynx Golf, drinks sponsor The Pentone

Family and hole sponsors Peregrinate, and Kirkby Coffee and Gelato allowed Nugent to deliver a first-class service to all teams.

Nugent would also like to thank all who donated prizes to the auction and raffle. Prizes ranged from signed Liverpool and Everton football memorabilia to a particularly show-stopping auction prize - a custom-made Scotty Cameron putter for Liverpool's sixth Champions League trophy, donated by David M Robinson and one of only 25 in the world.

The Dinner: A Hole in One

After the golfers returned from the course, they were greeted by our CEO, Normandie Wragg, Deputy CEO and Chief Governance Officer, Joanne Henney, the evening's compere, Willie Miller and Liverpool legend, Bruce Grobbelaar.

Phil Thompson then handed out prizes for the various awards of the day to the first prize winners, Hilton Liverpool (pictured), followed by Epic Risk Management winning second place. Paul Buck, CEO, Epic Risk Management, even scored a hole in one! In his own words, "you can't get much closer than that."



Thankful Speeches

Phil Thompson gave an impassioned speech, thanking all teams for coming, people for donating prizes and funds, and the team at Nugent for delivering the event.

In his fifteenth year of hosting the event, he reiterated the important work that we do and explained that this was a charity close to his heart.

This was followed by a similarly powerful speech from our CEO, Normandie.

Nugent is an inimitable and irreplaceable charity – one that has quietly operated across Merseyside helping those most in need since 1881. We support over 8,000 beneficiaries each year.

We are a major employer in the area, employing 450 staff and 200 volunteers, who have all worked tirelessly throughout the pandemic.

We must begin to shout louder about our organisation. And we must be braver in asking for help from you and others – not only so we can continue but so that we can reach more people in need.

Thank you for your support

Thank you to all of the businesses who helped make our event a success by donating prizes to our auction and raffle.

This includes David M Robinson, Lynx Golf, Knowsley Chamber, The Pentone Family, Brit Movie Tours, Wodehouse, Lu Ban Restaurant, Appreciate Group PLC, Delifonseca, Chester Zoo, Communications Plus, Experience Days, Liverpool Football Club, Liverpool Empire Theatre, Liverpool Royal Court, Jenever Gin Bar, Anna Rose Bakes, Portland Hall Spa, The Cheese Wheel Liverpool, Jess Little Cakes, Inside by Melia, Silk Rd, Liv Fit, as well as lots of signed sports memorabilia from Phil Thompson, Bruce Grobbelaar, Roy Evans and much more!

Thank you to our participating teams: Butterworth Spenglers Insurance Brokers, Cadgrange Limited, Weightmans, Fraser Financial Planning, ERC Accountants, JJLB Properties, Red Rose Drylining Ltd, David M Robinson, Peregrinate School, Chew Engineering Ltd, Epic Risk Management, MHA Moore and Smalley, Deralam Laminates Ltd, Shawton Engineering, Wilmott Dixon, Summit Scaffolding Services, Hilton Liverpool, and Connors Building and Restoration.

If you're interested in supporting Nugent or would like to make a donation, then please contact our fundraising team on **07833 091 852** or email **fundraising@wearenugent.org**.



Leadership team strengthened in drive to transform the care sector

Towards the end of the Summer we welcomed a new addition to our all-female leadership team to drive forward our ambitions to transform and raise standards across the care sector.

At our annual leadership summit in September, our CEO Normandie Wragg welcomed Sarah Dimmelow as our new Chief Operating Officer. Sarah joins Nugent from Polaris Children's Services where she was managing director, and brings with her over eight years' experience at executive level. In her role at Nugent Sarah will act as our executive lead for safeguarding.

Completing the executive team is Joanne Henney, Nugent's Deputy Chief Executive and Chief Governance Officer, a role she has had for over two years. Joanne leads the organisation's growth plan alongside Normandie.

Now in our 140th year, we are an independent registered charity that provides life-changing and life-saving care and support to the most vulnerable children, young people and adults in society, through our network of schools, care homes, and community and social work services.

Our leadership team will now drive forward an ambitious agenda for change in funding to create positive outcomes for our people and beneficiaries, especially post-pandemic.

Normandie Wragg, Nugent CEO, said:

If the pandemic has taught us anything, it is that we can never rest on our laurels and we have to be ready for every eventuality. With the addition of Sarah, I am confident we now have a leadership team that can drive forward an ambitious strategy that will innovate and expand our services at a time when they are needed the most, to fulfil our vision of becoming a truly outstanding organisation and to ensure the charity has the biggest impact on the lives of the people we are proud to serve.

It is incredible to think that Nugent has been around for 140 years. It is now about taking that proud legacy forward and learning from the past to push forward change in the care sector that improves the life chances for all.

Sarah Dimmelow, Chief Operating Officer at Nugent, said:

I am very excited to be joining Nugent. Having spent time with the trustees and leadership team recently, two things really stood out. First, values drive the work of the organisation. How we treat others and how we behave as individuals defines our impact and our success. Second, the quality of services is paramount. Keeping children and adults safe, secure and able to reach their full potential defines not just our purpose as an organisation but our professional identity. As someone who shares these priorities, I am keen to join and support Nugent's journey.

Together for the Common Good

Together for the Common Good is rooted in the partnership between the late Archbishop Derek Worlock and Bishop David Sheppard and Free Church leaders in Liverpool a generation ago.

They worked together across their differences alongside communities for the Common Good, building bridges across divisions in very challenging times.

Together for the Common Good began in 2011 by exploring how people across the churches played their part for society's wellbeing and how different traditions working together could make them more effective.

A programme with resources and guides used across the UK was developed to enable and inspire a deeper quality of discussion about the Common Good. Taking on the challenge, along with Nugent volunteer Francesca, and Mary Beatham took over the lead of the Together for the Common Good programme. We started with two groups, and



delivered six workshops to our Caritas team, Nugent Volunteers, CSAN members, Living Fully Kairos members and Catechists from across the Archdiocese of Liverpool.

We reflected through music, art, and stories on the work we do at Nugent, in our churches and communities, and linked it all to the teachings, values and challenging questions from the Together for the Common Good programme. We followed up the workshops with a full-day workshop recently, led by Helen from the Archdiocese of Liverpool. She helped us pull all the sessions together by reflecting further and discussing more of the themes from the programme in depth. This led to planning simple actions for the way forward, agreed by all those involved, to aim for. The workshops were uplifting, accessible and enjoyed by everyone. Many felt affirmed in their work and found the time spent reflecting was invaluable to their general well-being and further commitment to the Common Good.

Meet the Trustees



Alan Dean has had an outstanding career growing FTSE businesses as a chief executive, as an investment banker with Rothschild and chairman and non-executive director of a number of organisations.

Alan is Chair of our Nominations and Remunerations Trustee sub-committee, a Board Member of Nugent Academy Trust and a member of our Trustee Finance and Investment Committee.

Alan has a keen interest in our fundraising activities and is delighted to be able to offer support to Nugent.

Community round-up



Meet Moris

What an amazing person Maurice is!

In this picture we can see him helping out at a disco set up by some of our colleagues and beneficiaries. It is on every Wednesday at Kensington Community Centre, Liverpool.

"It is great, some clients have a job in there serving at tuck shop, helping with food, doing dishes etc." Debbie told us!

There is lots going on Disco, Arts, Crafting, play your cards right, pop quiz and you can buy lunch and hot drinks there, etc.! Kensington Community Centre.

The staff have worked really hard setting it up. Big thank you to Debbie, the staff, and everybody that attends the centre every Wednesday. Your support is much appreciated.



Claire's face gives us so much joy!

We asked Debbie Shipley to tell us a bit more about Claire and her background and this is what she told us:

"Claire is with us via Knowsley Integration Through Employment KITE. Claire was working at other venues prior to Covid but they were put on hold so has been looking for an alternative volunteering job."

Claire and staff heard about the Breadmaking Church which is ran by Somewhere Else and went along to enquire about volunteering jobs – Claire is currently being trained up to help to make bread. This bread is then given out by Somewhere Else to the homeless in the community. Claire is also being trained up to become a mentor there so she can show other people how to make bread."

Claire's dad added:

"Claire has a learning disability and is visually impaired but this does not stop her – with the support and guidance from our staff she is as dedicated to her job role as much as a surgeon is to his job role."

It is lovely to see how much Claire is enjoying the job, learning new skills and making friends, and actually giving back to the community, it is such a lovely group.

Make a difference.



We have been caring, educating, protecting and inspiring those in need for 140 years.

Since 1881, we have served children, young people, families and adults who are vulnerable and at risk across the North West.

If you're looking for a career where you can make a difference, then check out our current opportunities on our website.

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Saturday 5 February
Strawberry Fields, Liverpool
7pm - 7am

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Experience just a fraction of the challenges of what it is like to sleep rough for just one night.

Pledge to raise sponsorship and we'll put the money you raise to work fighting homelessness and poverty across the North West.

To register your interest, visit our website by scanning the code or get in touch using the details below.



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Rough sleeping in England has more than doubled in recent years. In 2019, one in three deaths of homeless people were in the North West or London.

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