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VOLUNTEER FOCUS

April 2026



Thank you!

from Nugent Volunteer Team!

Welcome to the second edition of Volunteer Focus, the new volunteer newsletter from Nugent.

Coming up in this second issue we will be showcasing Lime House volunteers, a music volunteer role at Childwall Park Avenue, a new volunteer training programme and celebrations from the 2026 Nugent iACCORD awards. Please get in touch if you would like to share your volunteer experience.

Lorna Masih,
Volunteer Coordinator



Good Shepherd

Thursday 25th June –
Liverpool Metropolitan
Cathedral.

Our annual Good Shepherd service is a key event for Nugent. We will have over 1000 children celebrating their Good Shepherd activities in a service led by Archbishop Sherrington.

If you can spare a few hours on the morning of 25th June to help hand out service booklets, register schools, direct schools to seats and just to be on hand for general support, do get in touch.

Volunteer activities and support

Over the course of the year, we have lots and lots of different events such as Nugent Sleep Out, Nugent Toy Appeal and Light Up a Life and we always need volunteers. Other ways to support could be to take on a challenge such sky dive or abseil and raise funds for Nugent

If you fancy a volunteering change or can spare more time or know someone else who might be interested in volunteering at our events or taking on a challenge please do ask them to contact me.

SAVE THE DATE: 4th June

Volunteers Week takes place 1–6th June 2026 which is a time to celebrate and come together to say thank you for volunteering for Nugent.

The Nugent Volunteer coffee morning will take place on **Thursday 4th June 10–12 at 99 Edge Lane, L7 2PE in Nugent conference room.**

Save the date and come along to have chat with your fellow Nugent volunteers.



Gleeds Easter surprise!

A huge thank you Gleeds for their generous donation of Easter eggs to Nugent Food Pantry. Donations like this make a big difference!

Gleeds staff have volunteered and supported Nugent events last year and plan to continue to support Nugent in 2026.



iACCORD AWARDS



Nugent iACCORD awards took place on 19th March at Liverpool Crown Plaza. These awards recognise the outstanding achievements of Nugent staff and volunteers who go above and beyond every day to make a difference at Nugent.

The iACCORD Awards shine a spotlight on those who have made a real impact, keeping the people we support safe, supporting front-line services, and contributing positively to the charity.

It is the dedication, compassion, and commitment of Nugent staff, volunteers, and the people we support that inspires hope and optimism for all we can achieve in 2026. Kaylee, Volunteer Befriender at Margaret Roper was nominated for the volunteer award.

"It was such a great evening, thank you again so much for the nomination! We had a great time and it was lovely to learn more about Nugent and meet more of the Margaret Roper team too! ."

**Kaylee, Volunteer Befriender
Margaret Roper**



iACCORD AWARDS

Volunteer of the Year Award Winner



Libby first joined Nugent through work experience and has continued her journey with us as a dedicated volunteer ever since. Her commitment, enthusiasm and willingness to step in wherever needed have made her an invaluable support across the organisation.

From assisting on reception during times of need to supporting major events such as the Gala, DIB events and the Sleep Out, Libby consistently gives her time with positivity and professionalism.

She has also played a key role in supporting the events team, using her acting skills to help bring Susie's story to life, adding real emotion and authenticity to our videos.

Volunteer Survey Feedback

Thank you to everyone who took the time to complete our recent volunteer survey. Here is some feedback and thoughts from the survey from our volunteers about what they enjoy most about volunteering for Nugent.

I

Offering a service that is helpful and beneficial

To see people happy

I enjoy helping out

Getting out and meeting new people

What do you enjoy most about volunteering?

Love interacting with clients

Feeling appreciated

Being helpful and a listener ear for residents that just want to chat.

Being useful

We also asked our volunteers how we can improve our volunteer offer.

You said...

I want to hear more about volunteering opportunities

We did...

Created a volunteer newsletter which discusses more ways to get involved within Nugent

You said...

I want to take on new responsibilities

We did...

We provided training opportunities and can now offer a new training programme



VOLUNTEERS!

JOIN OUR MISSION TO MAKE A DIFFERENCE!

Nugent is looking for dedicated individuals to join us in our mission to make a positive impact in our communities.

If you have a few hours to spare weekly or monthly we have volunteers roles in our pantry, shop and care homes.

Email **volunteers@wearenugent.org** for more information on how you can make a difference through volunteering



Scan me to find out more!



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Corporate Trustee: Nugent Care 2019 Ltd, Registered Charity 1187072. Nugent Care, Registered Charity: 1187072-1

Lime House Volunteers

Mia joined the volunteers at Lime House a couple of months ago but is growing in confidence. Here she is supporting a resident in an activity session. Mia shared, **'I like helping and listening to the residents that just want a chat'** Mia began her volunteering journey feeling quite nervous, but she's doing brilliantly and growing more confident as she gets to know everyone.

Volunteering at Lime House has helped Mia gain experience and insight into a social care setting and will help towards applying for university places.



Wendy has been volunteering at Lime House supporting Lynn, the Activities Coordinator, with activities for residents such as music session. She is really enjoying her volunteering role and said **'I love interacting with clients'**

Tricia shares that **'she loves chatting with everyone'**. Volunteering at Lime House gives Tricia the opportunity to socialise and talk to people. This is what makes Tricia happy and comes back each week to volunteer.

Lime House staff really value and appreciate the volunteers that come in and support residents to engage in activities because of their time and dedication they give each week. Thank you!

Volunteer Thanks



Nugent and Gleed volunteers worked really hard for two days in March to support Nugent charity shop. Volunteers worked through numerous donation bags helping sort clothing for summer stock so that the charity shop is now ready for summer. Volunteers time, energy and hard work made a real difference.

Nugent charity shop is open Tuesday and Friday 10-3pm on Allerton Road.



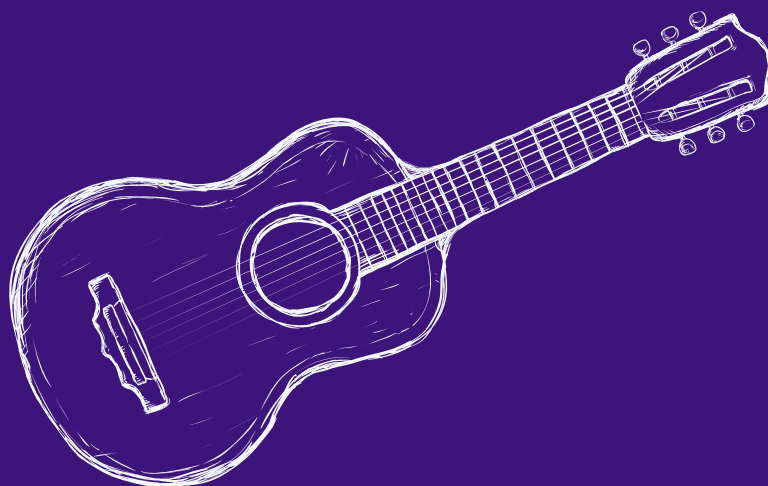
Music volunteer

A unique volunteer role to Nugent is a music volunteer.

William, known as Billy, joined the Nugent service at Childwall Park Avenue which offers specialist supported living services for adults with a range of needs including physical and learning disabilities, autism and mental health.

Billy volunteers once a month at the service by sharing his passion and interest music. Billy sings songs and plays his guitar for residents, families and staff. Billy shares his love of music with others and it is really well received by everyone. The residents enjoy Billy's visits and he plays music they like to listen and sing along to. Billy shared how a family member visiting the service had thanked him for taking the time to volunteer and play for everyone and was really grateful.

We are so grateful to Billy for giving up his time to share his love of music with others.



Volunteer Training Click Learning



Nugent have launched a new and improved online learning platform called Click Learning by Flourish.

The transition to a new online learning platform is an important step in strengthening how Nugent supports the talent and skills development of volunteers across the organisation.

Every volunteer will be receiving information on how to register and complete online training courses such as adult and children safeguarding courses.



All Click Learning users now have access to Flourish Rewards – a free perks and savings platform with hundreds of discounts to help your money go further. With money off high-street favourites, big-ticket items and everyday items, it's a simple way to make your money stretch further.



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GET IN TOUCH!

Volunteer Team
Nugent,
99 Edge Lane,
Liverpool L7 2PE

Lorna Masih– Volunteer Coordinator

Email: **Lorna.masih@wearenugent.org**

Mobile: **07795963466**

wearenugent.org