together we are nugent

VOLUNTEER FOCUS

January 2026

Happy New Year
from Nugent Volunteer Team!

Welcome to the first edition of Volunteer Focus, the new volunteer newsletter from Nugent. This newsletter will be sent out to all our volunteers quarterly and will be filled with information about Nugent, volunteering opportunities and spotlights on you, our volunteers!

Coming up in the first issue we will be showcasing Nugent Pantry and highlight the valuable role volunteer befriender play at Margaret Roper care home. Please get in touch if you would like to share your volunteer experience.

Lorna Masih,
Volunteer Coordinator

Volunteer Satisfaction and Feedback Survey

As well as this newsletter, we are also introducing a volunteer feedback survey.

This will be sent to all current volunteers every six months and should only take about 10 minutes to complete. It will be sent by email so do keep a look out for it.

By completing the survey you will be helping us to offer our volunteers an improved experience at Nugent.

Volunteer Activities Calendar 2026

Over the course of the year, we have lots and lots of different events and services at Nugent we need volunteers for.

If you fancy a volunteering change or can spare more time or know someone else who might be interested in volunteering at our events please do pass my details onto them.

Volunteer Catch Up

Volunteers Week takes place 1-6th June which is a time to celebrate and come together to say thank you for volunteering for Nugent.

Another opportunity to connect and catch up is at volunteer check in. This is a really important time for Nugent volunteers to share and reflect on how their volunteer experience has been going.

I look forward to catching up with you all soon but in the meantime if you do need any help and support please get in touch

Volunteer Thanks

A massive thank you to Gleeds, Nugent volunteers and the students from Liverpool John Moores University for their fantastic support in December.

Each year Nugent receives donations of toys to distribute to children and families who might struggle to give or receive toys at Christmas. This year we received hundreds of toys from our supporters across parishes, schools and companies and businesses.

They generously gave their time to help sort through our Toy Appeal donations, ensuring everything is ready to be shared with schools across our local communities, helping to spread a little Christmas magic to children and families who need it most

This year, Nugent has distributed almost 800 toys across 26 schools. In addition, we have also been able to hand out toys to families living in hostels and those at risk of homelessness. As a result, over 400 children will receive presents via Nugent this year

Nugent PANTRY

. North Liverpool .

NEWS

Nugent Pantry has been running for four years. It is based in St Anne's Church, Edge Hill and in addition to food provision we also provide a relaxed and informal meeting place for everyone who attends; a place to feel safe and welcomed.

On an average week we provide food to 40 people. The Pantry is run on a membership basis, each member paying a small fee each week, at present £5.00 and in return they select at least 10 items of food.

Nugent Pantry is a fast-paced environment, with numerous people coming through our doors. We have developed a system at the Pantry to ensure that people are seen quickly and efficiently, whilst maintaining a friendly and safe environment. It is vital our work at the Pantry maintains these systems to ensure that our members receive food each week.

The Pantry could not operate without our volunteers, and we are hugely grateful to all our volunteers who each week choose to support our work. By volunteering your time, you will be helping Nugent Pantry provide food to those who need it in our city.

2025 IN STATS...

Nugent PANTRY

1,350
visits to the Pantry since the start of 2025

Approx
£25
savings to the shoppers in the L7 area

£5 shop =
x3 x7

Plus fresh fruit and veg and feminine hygiene products

= meat, cereal, fruit/veg etc

= tinned items, bread, pasta etc

565
total number of people supported this year

including
127
children

That's an average saving of
£27
each shop or
£300+
per household
over 12
pantry shops

Currently **95**
approved members who shop on a regular basis

Over **10**
volunteers who run the Pantry sessions

Average family food shop at Pantry would retail around
£35 in a supermarket

Photograph of some Pantry volunteers after receiving **Volunteer Team Of The Year Award** at the iACCORD Awards 2025. Nugent Pantry has thrived thanks to the dedication of its volunteer team. This group of volunteers is the heart of the Pantry, giving up their time every Tuesday to support those in need.

Volunteer Befriender

A Volunteer Befriender role is vital within Nugent services because it gives residents the opportunity to meet new people, share interests, develop confidence and create wonderful friendships. The role is flexible and in fact Kaylee manages to juggle volunteering along with working and looking after her family so it is possible. Kaylee has been volunteering for nearly 2 years in the role now

"I really enjoy spending time with Sue, we have had some trips to Southport and had some lovely lunches together! Sue tried Greek food for the first time at Southport Food Market with the hope of trying Mexican food next time."

Kaylee, Volunteer Marget Roper

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GET IN TOUCH!

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