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VOLUNTEER FOCUS

July 2026

WELCOME
from Nugent Volunteer Team!

Welcome to the next edition of Volunteer Focus, the new volunteer newsletter from Nugent.

Coming up in this third issue we will be showcasing Volunteer's Week, Nugent charity shop, Nugent Sleepout and event volunteer opportunities
Please get in touch if you would like to share your volunteer experience.

Lorna Masih,
Volunteer Coordinator

Flourish- Click Learning: Reminder

All volunteers should have recieved an email about the new Nugent training programme. More information is below about Flourish- Click Learning

The training modules assigned are designed towards your volunteer role to help develop skills and knowledge.

Please get in touch if you require any support.

Volunteer activities and support

Over the course of the year, we have lots and lots of different events such as Nugent Sleep Out, Nugent Toy Appeal and Light Up a Life and we always need volunteers. Other ways to support could be to take on a challenge such sky dive or abseil and raise funds for Nugent

If you fancy a volunteering change or can spare more time or know someone else who might be interested in volunteering at our events or taking on a challenge please do ask them to contact me.

Reminder: Volunteer Satisfaction and Feedback Survey

As well as this newsletter, we are also introducing a volunteer feedback survey.

This will be sent to all current volunteers every six months and should only take about 10 minutes to complete. It will be sent by email so do keep a look out for it.

By completing the survey you will be helping us to offer our volunteers an improved experience at Nugent.

Volunteer Training

Click Learning

Nugent have launched a new and improved online learning platform called Click Learning by Flourish.

The transition to a new online learning platform is an important step in strengthening how Nugent supports the talent and skills development of volunteers across the organisation.

Every volunteer will be receiving information on how to register and complete online training courses such as adult and children safeguarding courses. If you have any questions please get in touch with me.

Flourish REWARDS

All Click Learning users now have access to Flourish Rewards – a free perks and savings platform with hundreds of discounts to help your money go further. With money off high-street favourites, big-ticket items and everyday items, it's a simple way to make your money stretch further.

Volunteer's week

Volunteers' Week is an annual celebration recognising and appreciating the contributions of volunteers, taking place from 1st June to 7th June.

Volunteers' Week is a dedicated week to celebrate the invaluable work of volunteers across the country, highlighting volunteer's impact on communities and encouraging more people to get involved in volunteering.

The week provides an opportunity for charities such as Nugent to say to thank you to volunteers, share stories, and showcase the positive difference volunteers make across Nugent services and communities.

Celebration and Recognition

The Volunteer Team hosted a Volunteer coffee morning bringing together volunteers from across Nugent services.

"Thank you everyone for attending but mostly importantly thank you for volunteering for Nugent and making such a difference to the people we support"

Lorna, Volunteer Coordinator

VOLUNTEER
Coffee Morning

Recently, our Volunteer Team welcomed volunteers from across Nugent to a Coffee Morning – a chance to connect with one another and celebrate the incredible difference they make every day.

Hosted by our Volunteer Coordinator, Lorna Masih, the morning was our way of saying thank you for the time, kindness and dedication our volunteers give so generously.

It was wonderful to see everyone sharing stories, making new connections and celebrating the impact they have across our services.

We were also pleased to welcome Andrew Allen, Trustee, who enjoyed meeting volunteers and hearing first-hand about their experiences and the vital role they play in supporting people across the North West.

Whether they're supporting fundraising events, lending a helping hand within our services or giving their time in so many other ways, every volunteer helps make a lasting difference.

A huge thank you to everyone who joined us for the morning, and to all of our volunteers for everything you do.

We couldn't do it without you.

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Afghan Welcome Project

Help Afghan families rebuild their lives in the North West

We're looking for volunteers, landlords and community groups to get involved in the Afghan Welcome Project.

New volunteering opportunity for volunteers to support families rebuilding their lives in the North West.

Nugent is a proud partner in the Afghan Welcome Project, which aims to support resettlement of families in the UK.
In partnership with Caritas Salford and Catholic Care (Leeds), we will be working across the North West helping families settle, integrate positively and feel supported by their local communities.

We are looking for support from volunteers across the dioceses. If you'd like to speak to someone directly about the project, please email
resettlement@caritassalford.org.uk

Sponsored by:

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CONSTRUCTION

nugent Sleep Out

Thursday 24th September

The Reader Mansion House, Calderstones Park, Liverpool

Join us for **Sleep Out with Nugent,** sponsored by **Krol Corlett Construction,** a powerful event raising awareness and vital funds for those experiencing homelessness and poverty. By giving up your bed for just one night, you'll gain insight into the struggles faced by so many while helping us provide essential support, shelter, and opportunities to those in need.

Scan me to sign up!

Corporate Trustee: Nugent Care 2019 Ltd, Registered Charity 1187072 Nugent Care Registered Charity: 1187072-1

Registered with FUNDRAISING REGULATOR

Good News:

New Charity shop Manager

Nugent are delighted to welcome Alexandra to the Our Future Now team at Nugent.

Alexandra is the new charity shop manager for our store on 73 Allerton Road in south Liverpool. Alexandra has a career rooted in retail and brings lots of experience as manager of other charity shops across Liverpool. We are delighted she has chosen to come and work with us at Nugent.

Alexandra has been spending the past week getting the shop in tip-top condition ready for our new opening hours.

From Tuesday 21st July the shop will be open 5 days a week, Tuesday - Saturday, 10am - 4pm.

If you are passing by, pop in and grab yourself a bargain!

"

Hi Everyone!

I'm excited to have recently joined the Nugent team.
I have over 20 years' experience in retail, with 13 of those spent in charity retail. I love working in charity retail because, as clichéd as it sounds, no two days are ever the same! I love the community aspect of the role, both in working with local people and knowing that the money we raise goes on to support others across our communities.

One of my favourite parts of the job is working with volunteers. Everyone has something different to offer, and I enjoy helping people build confidence, learn new skills and discover what they're capable of. Whether you're looking to meet new people, gain experience, build confidence or simply give a little time back to your community, you can always find a role that suits you and makes the most of your strengths.

I'm looking forward to meeting some of you over the coming weeks!

"

Alexandra Hickey
Charity Shop Manager

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JOIN OUR CHARITY SHOP TEAM

About us:

Join us as a volunteer at our Allerton Road Nugent charity shop and make a meaningful difference in the lives of others. By dedicating your time and skills, you can contribute to our mission of supporting those in need.

We welcome volunteers of all ages and backgrounds. Whether you can spare a few hours a week or have more time to dedicate, we appreciate every contribution. **Join our team and be a part of something meaningful!**

We need help with:

- **Collecting donations (drivers)**
- **Customer service**
- **Help organise stock**
- **Set up window displays**

GET IN TOUCH TO FIND OUT MORE

0151 261 2000

volunteers@wearenugent.org

wearenugent.org/careers/volunteer

SCAN ME!

Corporate Trustee: Nugent Care 2019 Ltd, Registered Charity 1187072. Nugent Care, Registered Charity: 1187072-1

Become a Nugent events volunteer

HELP CREATE MEMORABLE EXPERIENCES, SUPPORT OUR FUNDRAISING EVENTS AND MAKE A DIFFERENCE IN YOUR COMMUNITY.

What is an Event Volunteer?

As a volunteer, you'll help bring Nugent events to life, including:

- Liverpool International Tennis Tournament
- Nugent Gala
- Sleep Out
- Good Shepherd Appeal events
- Christmas Mass
- Community and fundraising events throughout the year

No two events are the same, and you can volunteer as often as your schedule allows.

What Could I Be Doing?

You might help with:

- Welcoming guests
- Registration and check-in
- Selling raffle tickets
- Supporting fundraising activities
- Setting up and packing down events
- Providing directions and information
- Representing Nugent and sharing our story

Full training and support will be provided.

The Impact You'll Make

By volunteering at our events, you'll help raise vital funds and awareness that support children, adults and families across our communities.

Your time helps ensure our events run smoothly and successfully, creating opportunities for people who need support today and into the future.

Why Volunteer?

Give your time.
Gain so much more.

Benefits include:

- Meeting new people
- Developing communication and teamwork skills
- Building confidence
- Gaining valuable event experience
- Supporting your local community
- Being part of something meaningful

Join the Team

Ready to get involved?

Whether you can help at one event or several throughout the year, we'd love to hear from you.
Become part of our event volunteer community and help make every event a success.

To learn more, contact: **events@wearenugent.org**

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GET IN TOUCH!

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Liverpool L7 2PE

Lorna Masih- Volunteer Coordinator

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Mobile: **07795963466**

wearenugent.org

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