

TOGETHER.



IMAGINE OUR WORLD

Quality of Life: Supporting our people.
Empowering our communities.

Empowering communities and transforming lives.
www.wearenugent.org



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NUGENT CELEBRATES 145 YEARS



April marked a very special milestone in our history – 145 years of Nugent.

Since 1881, when Father James Nugent first founded our organisation in Liverpool, we have been driven by a simple but powerful purpose: to support people in need with dignity, compassion, and care. Father Nugent saw the challenges facing children and families in his community and took action, creating opportunities where there were none. His legacy continues to shape everything we do today across all our services.

From our earliest beginnings supporting vulnerable children and families, to the wide range of services we now deliver across the North West, Nugent has continued to evolve to meet the needs of the communities we support. That longevity is something we are incredibly proud of and it belongs to everyone who has been part of our journey – colleagues, volunteers, and the people we support.

We are proud of our history, and incredibly grateful to everyone who has played a part in it. We simply wouldn't be where we are today without you.

If you'd like to learn more about our founder and the legacy he left behind, you can explore a presentation on Father James Nugent here:

<https://wearenugent.org/.../12/Father-James-Nugent-3.pdf>

or discover books about his life and work:

Children of the Second Spring –
<https://amzn.eu/d/06BgjIEO>

Father Nugent of Liverpool –
<https://www.ebay.co.uk/itm/386836240613>

To mark the occasion, people we support came together to celebrate Nugent's 145th birthday. They enjoyed baking and decorating cakes with colourful buttercream inspired by Nugent, each finished with the 'N' logo.

The day also featured balloons, buffet-style food, music, games, and plenty of cake shared together – a warm and joyful celebration of connection and community. A wonderful way to come together and mark such a special milestone.



OUR LEADERS OVER THE YEARS

For **145 years**, Nugent has been guided by just **11 leaders**, each shaping our mission and helping us grow into the organisation we are today.



OUR FOUNDER
Monsignor James Nugent
1881-1891



Father Berry
1891-1898



Monsignor Pinnington
1898-1932



Monsignor Bennett
1932-1965



Mr A J McCarthy
1978-1981



Father J Dunne
1965-1978



Miss B Fann
1981-1993



Mr John Kennedy
1993-2003



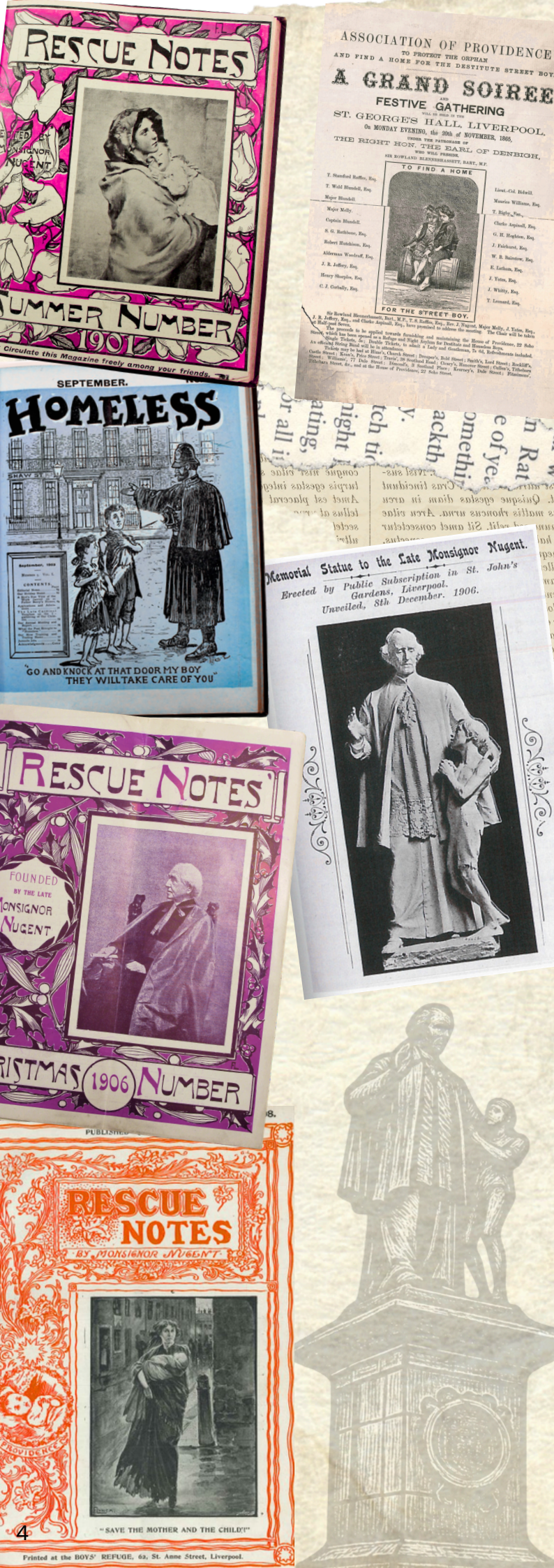
Ms Kathleen Pitt
2003-2015



Mrs Jo Henney
2023-Present



Ms Normandie Wragg
2015-2023



INTRODUCING...



We've launched Nugent Homes, a new initiative focused on creating safe, stable homes for people who need them most.

This has been inspired by the experiences of the children, young people and adults we support throughout their care journeys. Time and again, we see how important it is that people are not faced with uncertainty or instability at the point they are ready to move on from care or support services. Nugent Homes has been developed in direct response to that need, as part of our long-term commitment to providing lifelong pathways of support.

At the heart of this work is a simple aim: to ensure that people leaving care or support services are not left without suitable housing options at a critical moment in their lives. By working closely with local authorities across the regions we serve, we want to make sure the homes we develop are aligned with identified gaps in provision and help strengthen the pathways between care, support and independent living.

This initiative sits firmly within our wider strategic priorities, including our commitment to providing safe spaces for those in need and delivering our "Imagine Our World" vision. It reflects our ambition to build on our legacy, respond to the challenges people are facing today, and look ahead with hope and purpose.



Jo Henney, Chief Executive of Nugent, said:

"Nugent Homes has been developed from a deep understanding of the challenges some people face when leaving care or support services. For too many, the transition into independent living can be uncertain and overwhelming, particularly when there is a shortage of suitable housing available."

"We believe everyone deserves the opportunity to live safely, with dignity and stability, and this initiative is about helping to create genuine pathways into long-term homes and brighter futures."

"This is an important step forward in our vision of providing lifelong pathways of support, ensuring that the people we support are not only cared for in moments of crisis, but are supported to thrive long into the future."

Lisa Taaffe, Director of Development & Engagement added:

"Nugent Homes gives us an important opportunity to respond directly to the needs we see across our communities."

"Through our partnerships with local authorities and our understanding of where the gaps in provision exist, we can help develop homes that provide safety, stability and a genuine foundation for the future."

This is about more than housing - it's about creating pathways, opportunities and long-term support for people who need it most." Nugent Homes forms part of our wider commitment to tackling inequality, supporting social mobility and creating opportunities across communities.

We'll be sharing further updates on Nugent Homes and its future developments as the work progresses. To find out more, visit: <https://wearenugent.org/nugent-announces-launch-of-nugent-homes/>



NUGENT AT UKREIIF 2026



Our Chief Executive Jo Henney and team members attended UKREiIF 2026 for a series of conversations focused on the future of housing, regeneration and social impact across the Liverpool City Region and beyond.

Throughout the week, they met with partners across local government, housing, development and investment to discuss how collaboration can help create places that deliver both economic growth and meaningful social value.

Key discussions included conversations with Liverpool City Council around smaller development opportunities and how Nugent Homes can help deliver pathways of housing with added social impact for the people and communities who need it most.

There was also valuable insight shared through sessions with Homes England and the National Housing Bank around new approaches to funding, placemaking and unlocking complex housing projects, alongside wider discussions exploring how culture, regeneration and community co-creation must be embedded into the future of our towns and cities.

For Nugent, these conversations reinforce something we see every day: safe, stable and purposeful housing has the power to transform lives, strengthen communities and improve social mobility.

We're looking forward to continuing these conversations and building partnerships that create lasting impact.



IACCORD AWARDS 2026



Earlier this year, colleagues from across Nugent came together at the Crowne Plaza Liverpool City Centre for the iACCORD Staff Awards 2026 – an evening dedicated to celebrating the people who make Nugent what it is.

The awards recognised the extraordinary commitment, compassion and professionalism shown by colleagues across the organisation. Throughout a year of change and challenge, staff have continued to go above and beyond to provide outstanding care and support to the people and communities Nugent serves.

The evening celebrated the values at the heart of Nugent – leadership, teamwork, innovation and the everyday dedication that changes lives. Every nominee represented the very best of the organisation, with colleagues recognised not only for their achievements,

but for the care and passion they bring to their roles every day.

This year also introduced the People's Choice Award, nominated by the people Nugent supports themselves, highlighting the real impact staff have on the lives of others every day.

The event was made possible thanks to the support of headline sponsor Aabyss, alongside other sponsors, partners and the dedicated project team who helped bring the evening to life.

Above all, the iACCORD Awards were an opportunity to say thank you and celebrate another year of excellence, resilience and making a difference together.

To find out more, visit:
wearenugent.org/iaccord-awards-2026/

To view highlights
from the night, visit:
youtu.be/OvJpDzgua_g?si=3F6IV7tbvuSOct4F

Long Service Awards

10 Years

Kirsty Jones
ShanShan Chen
Billie-Jo Buxton
David Bradshaw
Helen South



20 Years

Silvia Atkinson

30 Years

Tracy Huyton



People's Choice (Children's) Winner

Connor Hughes

Connor has made a powerful difference through the encouragement and belief he shows in the people he supports. By listening, motivating and helping others build confidence in themselves and their future, he inspires people to aim higher and believe in what they can achieve. His positivity and commitment make a lasting impact on those around him.



People's Choice (Pathways) Winner

Lynn Kendrick

Lynn brings energy, creativity and kindness to everything she does at Lime House. Through thoughtfully planned activities, events and celebrations, she creates a fun, welcoming environment where residents feel included, engaged and valued, bringing joy and positivity to each day.

Award Winners

Volunteer Award Winner

Libby Birchall



Libby first joined Nugent through work experience and has continued her journey with us as a dedicated volunteer ever since. From supporting reception and major events including the Gala, DIB events and the Sleep Out, to helping the events team bring Susie's story to life through her acting skills, Libby consistently gives her time with enthusiasm, professionalism and creativity, making her an invaluable support across the organisation.

Leader Award Winner

Megan Foster



Megan has shown exceptional leadership at Marydale, guiding the service through significant change and contributing to its Outstanding Ofsted judgement. She has united the team around a shared vision of trauma-informed care, creating a supportive culture where staff feel valued and empowered. Through calm, compassionate and decisive leadership, she has strengthened practice, improved outcomes for young people, and helped build a strong sense of pride and purpose across the service.

Integrity Award Winner

Sarah Birchall



Sarah consistently demonstrates professionalism, fairness and integrity across Nugent, always doing what is right. She has provided strong support at Marydale, helping guide staff and maintain high standards. Her honesty and ethical leadership make her a trusted role model.

Ambition Award Winner

Alex Woodward



Alex demonstrates ambitious, values-driven leadership at Marydale, setting high standards and inspiring others to achieve their best. She leads with integrity and care, supports staff development, and drives positive change, always focused on improving outcomes for young people.

Courage Award Winner

Barbara Jackson-Parr



Barbara shows bravery and resilience in everything she does, stepping into challenges and supporting both staff and residents with confidence and care. She consistently goes above and beyond, taking on demanding tasks and leading by example, making her a trusted and inspiring presence at St Joseph's.

Compassion Award Winner

Jacqueline Moynihan



Jacqueline has dedicated 30 years to Margaret Roper House, consistently showing kindness, care and dedication to residents and colleagues. She goes above and beyond to support and uplift others, bringing positivity and warmth into everyday life and special occasions alike.

Optimism Award Winner

Zoe Alexander



Zoe is a positive, dedicated team member who quickly adapted to her role and consistently demonstrates professionalism, resilience and a willingness to learn. She brings a calm, solutions-focused approach to challenges and helps create a supportive environment for colleagues.

Respect Award Winner

Michelle Strange



Michelle consistently shows respect in everything she does, treating others with kindness, fairness and professionalism. She creates a calm, supportive environment where people feel valued, taking time to listen, reassure and encourage those around her.

Award Winners

Dignity Award Winner

Lynn Kendrick



Lynn consistently puts people at the centre of everything she does, building strong, trusting relationships with residents, families and volunteers. Through her compassionate, thoughtful approach, she creates meaningful, inclusive experiences that bring comfort, joy and a sense of dignity to those she supports.

Team Award Winners

Marydale Lodge



The Marydale team has shown outstanding resilience, unity and commitment, delivering high-quality, trauma-informed care despite significant challenges. Their strong collaboration helped create a safe, supportive environment for young people and contributed to an Outstanding Ofsted judgement, making them deserving winners of the Team Award.

Chief Executive Award Winner

Lynn Kendrick



The Chief Executive Award, chosen by Jo Henney, recognises someone who embodies Nugent's values through exceptional dedication, kindness and impact. This year it was awarded to Lynn Kendrick, whose compassion and people-first approach has made a lasting difference to residents, families and colleagues, strengthening relationships and enriching lives.





A huge thank you to Aabyss, our headline sponsor, and to all of our incredible sponsors. The iACCORD Awards wouldn't be possible without your support – you help us create an event that celebrates the dedication, passion, and achievements of our amazing staff.

From every detail of the day to the celebrations themselves, your generosity makes it all happen. We are truly grateful to each and every sponsor for helping us recognise and honour the people who make our organisation what it is.

If you'd like to find out more about sponsoring a Nugent event and making a meaningful difference, please contact events@wearenugent.org.



HELP NUGENT RAISE VITAL FUNDS



We're looking
for prize donations!



**Could you or your
business donate
a prize?**

Your support can help
make our raffles,
auctions and
fundraising
activities even
bigger and better.



**We're looking for
donations such as:**

- Gift vouchers
- Experiences & tickets
- Hampers
- Exclusive items
e.g. signed
football shirts

Every donation
makes a difference.

Your support helps us
continue to stand
alongside those
who need us most.

Providing safe homes,
creating opportunities,
alleviating poverty, and
helping people build
brighter futures across
our communities.

**CAN YOU SUPPORT
OUR FUNDRAISING?**



[events@
wearenugent.org](mailto:events@wearenugent.org)



0151 261 2000

**Thank you for helping
us make a difference**

QUALITY OF LIFE AT NUGENT: SUPPORTING OUR COLLEAGUES

At Nugent, we believe quality of life matters for everyone – the people we support, the communities we serve and the colleagues who make our work possible.

Since 1881, Nugent has been dedicated to improving health, life chances and wellbeing within our communities. That commitment also extends to creating a workplace where colleagues feel supported, valued and able to grow. As a Real Living Wage Employer, we are committed to ensuring our colleagues receive a fair wage that reflects the real cost of living.



Supporting your wellbeing

All colleagues are automatically enrolled in the **Medicash** Healthcare Cash Plan, fully funded by Nugent, providing access to a wide range of health and wellbeing support, including confidential counselling through the Employee Assistance Programme. We also offer access to **Wagestream**, giving colleagues greater flexibility to access earned wages before payday, helping to support financial wellbeing.



Discounts and everyday savings

Through the **Blue Light Card scheme** and **Flourish Rewards**, colleagues can access thousands of discounts online and on the high street, helping make everyday life more affordable.



Recognising and rewarding our people

We believe in celebrating the difference our colleagues make every day. Through our annual **iACCORD Staff Awards** and Long Service Awards, we recognise commitment, compassion and impact across our services. Our **Recommend a Friend Scheme** also rewards colleagues with £250 when a successful referral joins Nugent.



Developing your career

We are committed to helping colleagues grow and progress. Through supervision, appraisal, Click Learning and ongoing development opportunities, we support staff to build skills, confidence and long-term careers within Nugent.

Alongside this, colleagues benefit from an **Aviva pension scheme**, life assurance, free DBS checks, and, where roles allow, hybrid working, helping to provide greater flexibility, security and support throughout their career.



Join Nugent Today

Whether you're starting your career or looking for a new opportunity, Nugent offers a supportive and inclusive environment where your work truly makes a difference.

Visit our website to find out more:
<https://wearenugent.org/careers/>



NUGENT: FROM ROME TO LOURDES



Reflections from the Caritas Social Action Network Leadership Conference in Rome

**What does meaningful leadership
look like in a world facing
increasingly complex challenges?**

This was one of the questions explored at the Caritas Social Action Network Leadership Conference in Rome, where Nugent Chief Executive, Jo Henney joined leaders from across the Caritas family to share ideas, experiences and perspectives on the issues affecting communities today.

The conference explored themes including human dignity, social justice, the future of work, technology and the importance of building communities rooted in hope, compassion and solidarity.

The event also provided an opportunity to connect with inspiring people from across the UK and beyond, all committed to serving others and creating positive change in their communities.

These themes closely reflect Nugent's own approach and mission. Through our work, we walk alongside people throughout their lives, working with individuals, families, communities and partners to create opportunities for people to thrive and flourish.

For Jo, the experience was an opportunity to gain new perspectives:

"I return home with new ideas, new relationships and renewed confidence in the power of partnership to drive meaningful change."

The conference was a powerful reminder that, while the challenges facing our communities are significant, there is also an incredible network of people working together to make a difference.

The conversations and connections made in Rome will continue to inspire the work ahead – reinforcing the belief that, by working together, we can create brighter futures for the people and communities we support.





A Journey of Faith, Hope and Humanity

The Liverpool Archdiocesan Pilgrimage to Lourdes brought together thousands of pilgrims for a week of faith, reflection, service and community. This year marked the 103rd Archdiocese of Liverpool pilgrimage and 50 years of the youth pilgrimage – significant milestones celebrating generations of faith, friendship and service.

Among those taking part was Jo Henney, Chief Executive of Nugent, who had the opportunity to meet people from across the Archdiocese, listen to their experiences and reflect on the values that also sit at the heart of Nugent's work.

Throughout the week, Jo witnessed extraordinary faith, quiet acts of kindness and the strength of people facing life's challenges with courage and hope. She was reminded that leadership is about being present, listening and never losing sight of the humanity at the heart of every decision.

The experience also highlighted the importance of dignity, compassion and human connection – values reflected every day in Nugent's work supporting children, young people, adults and families.

A particular highlight was hearing Archbishop Sherrington speak about

Imagine Our World during the closing Mass. For Jo, hearing Nugent's vision echoed in Lourdes was a powerful reminder that its work is rooted in the same values of dignity, hope, compassion and service.

The pilgrimage was a reminder of what can be achieved when people and communities come together. At Nugent, these values continue to shape our work as we walk alongside people, create pathways of support and help individuals and communities to flourish. Jo reflected:

"We never walk alone. And sometimes the greatest gift we can offer another person is simply to walk beside them."

Through our continued work with the Archdiocese, parishes, partners and local communities, Nugent remains committed to turning compassion into action and making a lasting difference in the lives of the people we support.



FIVE YEARS OF PARTNERSHIP. FIVE YEARS OF MAKING A DIFFERENCE.



As we prepare for our fifth Nugent Sleep Out, we're incredibly grateful to once again have the support of Krol Corlett Construction as our headline sponsor.

For five consecutive years, Krol Corlett has stood alongside Nugent, helping make the Sleep Out possible and supporting people across our communities.

Together, the Sleep Out has raised more than £50,960, helping us provide vital support for children, young people, adults and families.

But this partnership is about far more than sponsorship. Over the years, the Krol Corlett team has supported fundraising events, taken on challenges, helped transform our charity shop, and, every year, joined us at the Sleep Out itself.

Their commitment helps ensure we can continue providing pathways of support when people need them most.

In recent weeks alone, we've supported children without a safe place to call home, helped care experienced young people take their first steps into independent living, and provided specialist mental health support to those who need it most.

The need across our communities continues to grow, and every person who takes part in the Nugent Sleep Out helps us continue responding when people need us most.

This year, we're inviting businesses, community groups, families and individuals to join us. Spend one night outdoors, take on a personal challenge, bring your colleagues together or support someone who's taking part. Every step you take helps create brighter futures for the people we support.

If you can't join us on the night, you can still make a difference by donating here: <https://www.justgiving.com/campaign/nugent-sleepout2026>

To everyone at Krol Corlett Construction, thank you for five years of partnership, generosity and unwavering support.

Now it's time to come together once again. Let's make our fifth Nugent Sleep Out our biggest yet.

Thursday 24th September
The Reader Mansion House,
Calderstones Park, Liverpool

To find out more and register your interest visit:

**[wearenugent.org/
event/nugent-
sleepout-
challenge-2026/](https://wearenugent.org/event/nugent-sleepout-challenge-2026/)**



GAME, SET, MATCH FOR NUGENT

Nugent was proud to be the official charity partner of the Liverpool International Tennis Tournament, held from 18 – 20 June at Liverpool Cricket Club, enjoying three fantastic days of tennis, fundraising and community spirit.

Throughout the tournament, team Nugent had a great time meeting spectators and supporters, sharing more about Nugent's work, and seeing first-hand how sport can bring people together, improve wellbeing and create lasting memories.

Many visitors stopped by to take part in games and fundraising activities, with donations helping Nugent continue supporting people and communities across the North West.

A special thank you goes to Anders and the entire Liverpool International Tennis Tournament team for their warm welcome and support throughout the event.

The partnership highlighted the power of sport to inspire, connect communities and create opportunities for the future, making it a truly memorable week for everyone involved.

To view highlights from the event, visit <https://youtu.be/NyCGdAvDq0M>.



CELEBRATING COMMUNITY WITH SALT AND TAR



Nugent was proud to sponsor Salt & Tar, an event that brought people together to enjoy live music, spend time with family and friends, and create lasting memories.

For more than 145 years, Nugent has been part of the Liverpool City Region's story, supporting children, adults and families through care, education, community and wellbeing services. We believe strong communities thrive when people feel connected, valued and able to take part in opportunities that bring people together.

Salt & Tar reflects this perfectly, celebrating the unique identity of Bootle while creating opportunities for people to connect and enjoy shared experiences. The partnership also aligns closely with two of our strategic priorities: Quality of Life and Making Memories.

The partnership enabled people we support, alongside our volunteers and staff, to attend and enjoy the event. Among those enjoying the day were Jenny Stroud, Assistant Management

Accountant, and her daughter, pictured below, who attended after winning tickets through a colleague's online draw. Seeing people experience something new, spend time together and feel part of their local community is exactly why opportunities like this matter.

We're proud to support an event that champions community engagement and local organisations, reflecting our belief that lasting social impact is created when organisations work together.

A huge thank you to everyone involved in making Salt & Tar such a brilliant success and for helping create special memories for so many people across our community.



nugent
Light up a life

Save the date

Metropolitan Cathedral of Christ the King, Liverpool

From 1pm, Thursday 3rd December.
Light refreshments in the Gibberd Room
after the service until 4pm

St Mary's Church, Leyland

From 6pm, Wednesday 25th November.
Light refreshments and craft fair in community
hall after the service, 7pm - 9pm



To find out more, email: fundraising@wearenugent.org or call 0151 261 2000





WELCOME
TO MARYDALE LODGE

MOMENTS THAT MATTER

Working in children's residential care is more than a job, it's about creating moments that truly matter, where the focus is always on improving quality of life for the children and young people we support.

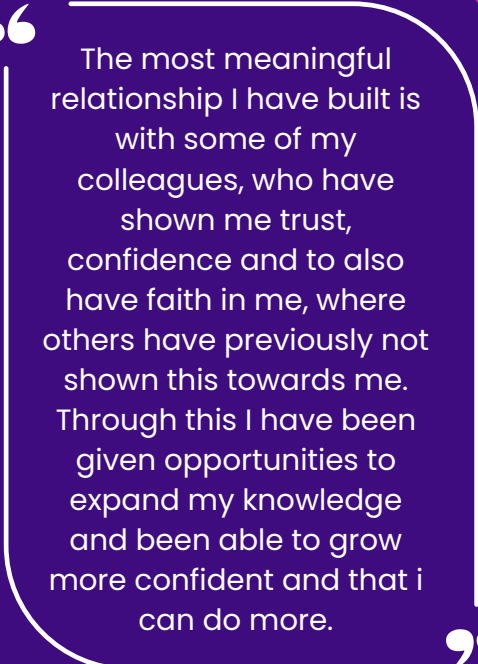
From building relationships to supporting young people

through challenges, our teams develop compassion, resilience and confidence every day.

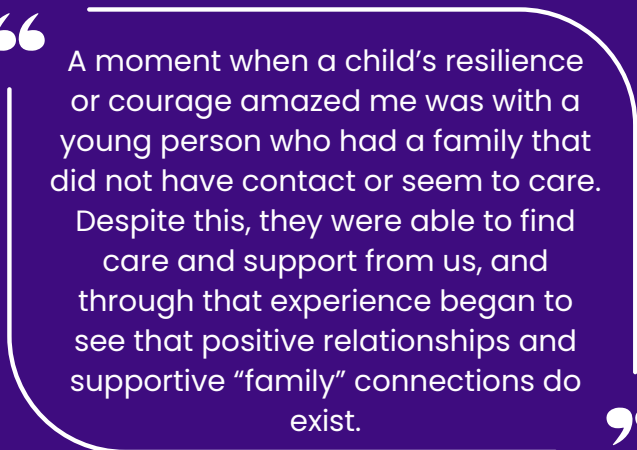
Colleagues share their reflections on "moments that matter" and the impact of their work.



I have gained an incredible amount of knowledge around trauma informed practice and how to meet the needs of the vulnerable children we work with. I have gained confidence as a leader of a team.



The most meaningful relationship I have built is with some of my colleagues, who have shown me trust, confidence and to also have faith in me, where others have previously not shown this towards me. Through this I have been given opportunities to expand my knowledge and been able to grow more confident and that I can do more.



A moment when a child's resilience or courage amazed me was with a young person who had a family that did not have contact or seem to care. Despite this, they were able to find care and support from us, and through that experience began to see that positive relationships and supportive "family" connections do exist.



A child leaving and being thankful and grateful for all the support they had received, and actually telling staff themselves that this was the first time they had ever felt loved, cared for, and truly supported, left a really lasting impression.



One of the most meaningful relationships has been with a young person who began to respond really well over time, becoming more comfortable, cared for, and feeling **safe**.



Join our team : wearenugent.org/careers

GOOD NEWS FROM ACROSS NUGENT SERVICES

Young Person Honoured with Paddington Award



Everyone at Lime Grove Cottage is celebrating after a young person was selected to receive the Paddington Award at the YKids Awards, recognising someone who spreads kindness and brings comfort, joy and care to others.

Over the past year, the young person has become the heart of the children's home, showing incredible growth and resilience while transforming her own journey. Despite facing her own challenges, she consistently puts others first and has a remarkable ability to brighten the lives of those around her.

The young person regularly volunteers at a residential home for older people living with dementia, where she spends time listening to residents, leading activities and sharing smiles. Through her kindness, creativity and compassion, she has made a real difference to others while continuing to grow in confidence herself.

Everyone at Lime Grove Cottage is incredibly proud. This special award is a fitting recognition of an extraordinary young person whose resilience and kindness continue to inspire those around her.

Investing in Our People, Building Futures at Nugent



Our colleagues at Marydale took part in a Train the Trainer course delivered by PRICE training, strengthening their skills and confidence to support learning and development across our services.

A huge well done to Connor, Michelle, Gary, Adam and Josh for successfully completing the course, and a big thank you to Elliot from PRICE Training for expertly facilitating the sessions.

At Nugent, we're committed to helping our colleagues grow, not just in their current roles, but in preparing for the next step in their careers. From accredited training to leadership development, we believe investing in people creates stronger teams and better outcomes for those we support.

School Trip - Marydale

Our young people and Nugent colleagues enjoyed an unforgettable Marydale school trip to Activity for All's Ramp One Skate Park.

The day was packed with fun, confidence-building activities, plenty of smiles, and the chance to make lasting memories. It was all topped off with a well-deserved visit from the ice cream van; the perfect end-of-term treat!





Celebrations Across Our Services

Easter brought plenty of joy across Nugent services, with colleagues and the people we support creating special memories together through a range of activities and celebrations.

At Lime House Care Home, everyone embraced the season with Easter crafts, a tea party and time spent enjoying the spring sunshine in the garden. These simple moments brought people together and created lots of smiles.



Meanwhile, at Margaret Roper House, Easter celebrations included a fantastic "MRH Has Got Talent" event. People came together to showcase their own acts and talents in an afternoon filled with fun and laughter. With plenty of support for one another, the event was a wonderful celebration and a highlight of the Easter period.



From creative activities to celebrating individual talents, these moments of togetherness helped make Easter extra special and created memories to treasure.



A Heartwarming Thank You

The team at Marydale recently received a touching phone call from a young woman previously supported by the service, who wanted to share how her life has changed since leaving care.

Calling on her 19th birthday, she thanked everyone at Marydale for the support they gave her, saying: "If it wasn't for all of you, I would not be here right now."

She shared that she is thriving in her role at a nursery, working with toddlers while studying towards her Level 3 qualification. She now has her own home, a loving relationship, and is expecting her first child.

Her call was a powerful reminder of the lasting impact that care, encouragement and support can have on a young person's life. The team were delighted to hear how well she is doing and grateful that she took the time to share her journey and thanks.



Stock image used for illustrative purposes

Congratulations to Dinas on an incredible achievement!

Dinas' journey is a wonderful example of Nugent's pathway of support and how connecting our services can create opportunities that go beyond care alone.

Having first lived in one of Nugent's children's homes, and then moving into Nugent's supported living services, Dinas has continued to grow in confidence and independence. He has now taken another exciting step by securing a role as a Relief Domestic, Laundry and Kitchen Assistant following a successful interview.

Dinas said he is incredibly thankful for everything Nugent has done for him over the years and wanted to give something back by helping others. He also recognises that this new role will help him develop new skills and continue building his independence.

We're incredibly proud of Dinas and everything he has achieved. His story shows the difference we can make when we help people grow, learn and achieve their goals at every stage of their journey.



LOOKING FOR A CAREER THAT MAKES A DIFFERENCE?

At Nugent, we have a range of opportunities that help make a difference in everyday lives across the North West.

Since 1881, Nugent has been delivering services that truly make a difference to the lives of children, young people, adults, and the communities we support through our care homes and community support services.

To see our current vacancies and how you can join our team, scan the QR code or visit our website below.



0151 261 2000



hr@wearenugent.org



wearenugent.org/careers



together we are
nugent

One spark can light the way.
One night can change futures.

nugent GALA

This November, the Nugent Gala returns to the iconic Titanic Hotel Liverpool for an evening of celebration, connection and fundraising.

Now in its fifth year, the Gala has become a special date in the Nugent calendar, bringing together supporters, colleagues and friends who share our belief that no one should face life's challenges alone.

Taking place on Thursday 5 November 2026, guests will enjoy a drinks reception, three-course meal, live entertainment and inspiring stories from the people we support. Most importantly, the evening will help raise vital funds to support Nugent's work across our communities.

Last year's Gala raised more than £100,000, helping us continue to provide safe homes, create opportunities, alleviate poverty and improve quality of life for the people we support.

This year's theme, **"One spark can light the way. One night can change futures,"** reflects the difference that a single moment of kindness, opportunity or support can make. Together, we can turn those sparks into lasting change.

Whether you join us with colleagues, friends or as a supporter of Nugent, your presence can help create brighter futures.



**Thursday 5 November 2026
6pm-late**

Rum Warehouse,
Titanic Hotel Liverpool

**Tickets are £150 per person
or £1,500 for a table of 10.**

Find out more and book your
place by visiting:
[https://wearenugent.org/event
/nugent-gala-2026/](https://wearenugent.org/event/nugent-gala-2026/)

Want to see what the evening is
all about? Watch highlights from
last year's Gala:
[https://youtu.be/3nF9y_4jdw8?
si=t4dv6PwID0mblyal](https://youtu.be/3nF9y_4jdw8?si=t4dv6PwID0mblyal)

LONDON — TO — PARIS

290KM BIKE RIDE FOR nugent

24 – 27 SEPTEMBER 2026



To listen to Kate discuss her challenge on Nugent's Imagine Our World Podcast, visit: <https://youtu.be/mdRkTIDa-PI?si=rLGirgxAlg2WJfaw>



This September, DK Architects' Kate Wills will join 50 women from across the property industry to cycle 180 miles from London to Paris, raising vital funds for Nugent.

We caught up with Kate to find out why she signed up, why she's supporting Nugent and what she's looking forward to most.

What inspired you to take on the London to Paris challenge?

I'm a member of the Women in Property Network, who organise the event. They bring together professionals from across the construction and property industry to connect, support and inspire women in what is still a predominantly male industry.

Women in Property creates networking opportunities that go far beyond the traditional drinks event, and the London to Paris cycle is a perfect example. It's an opportunity to build meaningful relationships through a shared challenge.

What really convinced me to sign up was that it's an all-female event. I loved the idea of being part of something bigger than myself, pushing my own limits and hopefully showing other women that there's absolutely a place for us to take on ambitious challenges, both in our careers and outside of work.

I've always loved a challenge, but sharing this experience with 50 other inspiring women makes it even more special.



Why did you choose to raise money for Nugent?

I work at DK Architects, a Liverpool-based practice that, like Nugent, is committed to making a positive difference in people's lives. Through our links with Downtown in Business, we've built a strong relationship with Nugent based on shared values and a people-first approach.

Last year I attended the Nugent Gala, where I heard first-hand about the incredible impact the charity has through its lifelong pathways of support. From helping children and young people to supporting adults, families and older people, Nugent is there for people at every stage of life when they need it most.

I was particularly moved by Suzie's story, which highlighted the devastating consequences when vital, ongoing support isn't available. I'd only recently signed up for the ride, but after hearing her story, I knew I wanted to support Nugent. If cycling 180 miles can help the charity continue delivering those life-changing services, then every mile will be worth it.

Why do you think Nugent's work is so important?

Nugent stands beside people facing poverty, instability and inequality, helping them overcome the barriers that stop them from reaching their full potential.

Whether it's through the Pantry, support for children and families, services for adults or older people, the charity provides practical help, opportunities and community support that enable people not just to survive, but to thrive. Knowing that every donation will directly support that work is a huge motivation.



What are you most looking forward to?

The challenge starts at Blackheath Common in London and finishes beneath the Eiffel Tower in Paris over three days, covering around 180 miles.

I'm especially looking forward to cycling through the French countryside between Dieppe and Beauvais. Although it's the longest day of the ride, I think it'll also be the most scenic, and I'm excited to experience it alongside such an inspiring group of women.

Before we even get to France, though, I'm really looking forward to the training rides. They'll be a great excuse to get outdoors, enjoy the summer and switch off from work. I'm also hoping to persuade a few of my colleagues to join me for some of the longer rides - although they might not thank me after 30 miles!

What do you think will be your biggest challenge?

Ironically, it might not even be the cycling! I get incredibly seasick, so the four-hour ferry crossing from Newhaven to Dieppe could be one of the toughest parts of the whole trip. Seasickness tablets will definitely be coming with me.

Once I'm on the bike, I think the biggest challenge will be mental rather than physical. The training prepares you for the miles, but spending hours in the saddle day after day takes real determination.

Whenever things get tough, I'll remember why I'm doing it. I don't want to let down the incredible women riding alongside me, and knowing that every mile is helping Nugent continue changing lives will keep me pedalling all the way to Paris.

How can people support you?

Every donation, no matter the size, will help Nugent continue providing life-changing support to people who need it most.

Knowing that people are backing me, and backing Nugent, will make every hill, every mile and every challenge along the journey worthwhile.



Or scan the QR code

To donate,
visit **Kate's JustGiving**
page: www.justgiving.com/page/kate-johnstone-dka1



PEDALLING FOR A PURPOSE

A huge thank you to Kate Neville from HybridTec for completing the Liverpool-Chester - Liverpool 50-mile bike ride and raising funds for Nugent.



Kate joined thousands of cyclists taking on the challenge, with every mile helping to make a difference for the children, young people, adults and families we support. We're incredibly grateful to Kate and everyone who sponsored her for their generosity.



TOM STEPS INTO THE RING FOR NUGENT

A huge thank you to Tom Harvey for stepping into the ring at a White Collar Boxing event in support of Nugent and raising an amazing amount of money.



Taking on a boxing match is no easy feat, but Tom showed incredible determination and commitment, challenging himself while raising vital funds to support our communities.

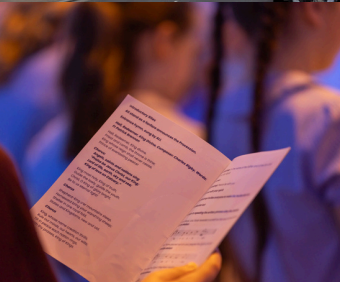
Feeling inspired?

If you'd like to take on a fundraising challenge for Nugent, we'd love to hear from you.

Contact our Fundraising Team to find out how you can get involved.

E: fundraising@wearenugent.org
T: 0151 261 2000

GOOD SHEPHERD APPEAL 2026



Pupils, teachers, Chaplains and supporters from 49 schools across the Archdiocese of Liverpool came together at Liverpool Metropolitan Cathedral and St Mary's RC Church in Leyland to celebrate the 124th Good Shepherd Appeal.

This year's appeal invited schools to embrace the theme Love the Neighbour, with fundraising throughout Lent helping to support vulnerable children, young people and adults across our local communities. Through a variety of creative fundraising activities, schools once again demonstrated incredible generosity and compassion in support of Nugent's vital work.

We are incredibly grateful to Archbishop John Sherrington and Father Bibby for leading this year's services and helping us celebrate the commitment and kindness shown by our school communities.

For 124 years, the Good Shepherd Appeal has united schools, parishes and communities in supporting those who need us most.

Thank you to every pupil, member of staff, family and parish who took part. Your continued support is helping us make a lasting difference across the North West.



OUR FUTURE NOW In Action



our future
now
part of the **nugent** family

Nugent Charity Shop

Our charity shop is a place where you can make a difference. We can be found at 73 Allerton Road, L18 2DA, open on Tuesday to Saturday between 10am and 4pm.



You can find sustainable fashion and homeware, donate your pre-loved goods or volunteer. However you engage with the Nugent charity shop, you'll be supporting our mission to create a lifelong pathway of support for those who need it most.

Welcome, Alexandra, our New Charity Shop Manager

WELCOME

We're delighted to welcome Alexandra to the Nugent team as our new Charity Shop Manager.

With a wealth of retail experience, including managing other charity shops across Liverpool, Alexandra brings fantastic knowledge and enthusiasm to her new role. She has already been busy getting the shop ready for its new opening hours, and we're excited to have her on board. Pop in Tuesday to Saturday, 10am to 4pm and say hello!

JOIN OUR CHARITY SHOP TEAM

Join us as a volunteer at our Allerton Road Nugent charity shop and make a meaningful difference in the lives of others.

By dedicating your time and skills, you can contribute to our mission of supporting those in need.

We welcome volunteers of all ages and backgrounds. Whether you can spare a few hours a week or have more time to dedicate, we appreciate every contribution. Join our team and be a part of something meaningful!

We need help with:

- Collecting donations (drivers)
- Customer service
- Help organise stock
- Set up window displays

GET IN TOUCH TO FIND OUT MORE

📞 0151 261 2000

✉️ volunteers@wearenugent.org

🌐 wearenugent.org/careers/volunteer



CHARITY SHOP DONATIONS NEEDED

We're always grateful for donations of good quality clothing, and we're currently looking for:

- bric-a-brac
- shoes
- handbags
- accessories
- books



Simply drop your donations off at our charity shop during opening hours, or with our reception team at Nugent's Head Office, 99 Edge Lane, Monday to Friday, 9am to 5pm.

Every item donated helps raise vital funds to support people across our communities. Thank you for helping us make a difference together.



CELEBRATING OUR VOLUNTEERS

VOLUNTEER THANKS

Nugent and Gleed volunteers worked incredibly hard over two days to support the Nugent charity shop. The volunteers sorted through numerous bags of donations, carefully organising and preparing summer clothing so the shop is now ready for the warmer months ahead.

Their time, energy, and dedication made a real difference and are greatly appreciated.



BILLY BRINGS MUSIC AND JOY TO CHILDWALL PARK AVENUE

A unique volunteer role at Nugent is the music volunteer, and William, known as Billy, brings this to life at Childwall Park Avenue, a supported living service for adults with a range of needs including learning disabilities, autism, physical disabilities and mental health needs.

Billy volunteers once a month, sharing his love of music by singing and playing guitar for the people we support, families and colleagues. His visits are always warmly received, with everyone enjoying familiar songs they can sing along to. His music brings real joy to the service, creating special moments of connection and fun.

Billy also shared how a family member recently thanked him for taking the time to volunteer, highlighting how much his visits mean.

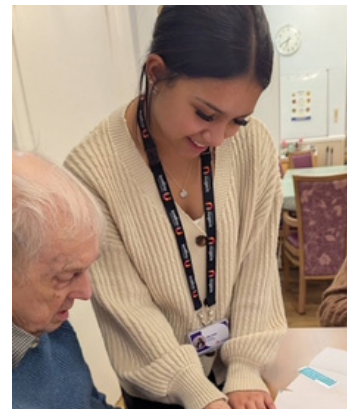
We are very grateful to Billy for sharing his time and talent with others.



LIME HOUSE VOLUNTEERS

MIA

Mia joined the volunteers at Lime House a couple of months ago but is growing in confidence. Here she is supporting a resident in an activity session.



Mia shared, ***'I like helping and listening to the residents that just want a chat'.***

Mia began her volunteering journey feeling quite nervous, but she's doing brilliantly and growing more confident as she gets to know everyone.

Volunteering at Lime House has helped Mia gain experience and insight into a social care setting and will help towards applying for university places.

Wendy

Wendy has been volunteering at Lime House supporting Lynn, the Activities Coordinator, with activities for residents such as music session.

She is really enjoying her volunteering role and said ***'I love interacting with the people we support'.***

Tricia

Tricia shares that ***'she loves chatting with everyone'.***

Volunteering at Lime House gives Tricia the opportunity to socialise and talk to people. This is what makes Tricia happy and comes back each week to volunteer.

Lime House staff really value and appreciate the volunteers that come in and support residents to engage in activities because of their time and dedication they give each week. **Thank you!**



Students Donate to Support Nugent's Moving Out Campaign

A huge thank you to the students at Liverpool Hope University who supported Nugent's Moving Out Campaign by donating unopened, non-perishable food items as they moved out at the end of the academic year.

Thanks to the generosity of students, Nugent collected two shopping bags of food items from collection points across campus. These donations will now help support individuals and families through Nugent's Food Pantry and wider community services.





VOLUNTEERS CELEBRATED AT IACCORD AWARDS

Nugent iACCORD awards recognise the outstanding achievements of Nugent colleagues and volunteers who go above and beyond every day to make a difference at Nugent.

The iACCORD Awards shine a spotlight on those who have made a real impact, keeping the people we support safe, supporting front-line services, and contributing positively to the charity.

It is the dedication, compassion, and commitment of Nugent staff, volunteers, and the people we support that inspires hope and optimism for all we can achieve in 2026. Kaylee, Volunteer Befriender at Margaret Roper was nominated for the volunteer award.

"It was such a great evening, thank you again so much for the nomination! We had a great time and it was lovely to learn more about Nugent and meet more of the Margaret Roper team too! "

**Kaylee, Volunteer Befriender
Margaret Roper House**



VOLUNTEER OF THE YEAR AWARD WINNER

Libby first joined Nugent through work experience and has continued her journey with us as a dedicated volunteer ever since. Her commitment, enthusiasm and willingness to step in wherever needed have made her an invaluable support across the organisation.

From assisting on reception during times of need to supporting major events such as the Gala, DIB events and the Sleep Out, Libby consistently gives her time with positivity and professionalism.

She has also played a key role in supporting the events team, using her acting skills to help bring Susie's story to life, adding real emotion and authenticity to our videos.

EASTER EGG DONATIONS

A huge thank you Gleeds for their generous donation of Easter eggs to Nugent Food Pantry. Donations like this make a big difference!

Gleeds staff have volunteered and supported Nugent events last year and plan to continue to support Nugent in 2026.



VOLUNTEER SURVEY FEEDBACK

Thank you to our volunteers who took the time to complete our volunteer survey. Here is some feedback and thoughts from the survey about what they enjoy most about volunteering for Nugent.

Offering a service that is helpful and beneficial

I enjoy helping out

Getting out and meeting new people

To see people happy

Feeling appreciated

Love interacting with the people we support

Being helpful and a listener ear for residents that just want to chat.

Being useful

NATIONAL VOLUNTEERS WEEK COFFEE MORNING

In June, our Volunteer Team hosted a Volunteer Coffee Morning, bringing together volunteers from across Nugent for a chance to connect, share experiences and meet others making a difference throughout our services.

Hosted by our Volunteer Coordinator, Lorna Masih, the morning was a small way of saying thank you for the time, commitment and compassion our volunteers give so generously.

We were also delighted to be joined by Andrew Allen, Trustee, who had the opportunity to meet volunteers and hear more about the impact they make.

From supporting events and fundraising activities to helping within our services, volunteers play a vital role in helping us support people across the North West.

Thank you to everyone who joined us and for all that you do.



CELEBRATING OUR STUDENT VOLUNTEERS

Nugent was awarded the 'Most Supportive Organisation Award' by Liverpool John Moores University Students' Union at their Volunteering and Societies Awards Evening in April.

This award means so much to us, but most importantly, it reflects the dedication and impact of our amazing student volunteers across Nugent. Your time, energy, and commitment make a real difference every day, and we are so grateful for everything you bring to our services and the people we support.

We're proud to support LJMU students on their volunteering journey and we look forward to continuing this partnership and welcoming many more students in the future.

Thank you again to all our student volunteers, this recognition is yours as much as ours.



Nugent could not operate without our volunteers, and we are hugely grateful to all our volunteers who each week choose to support our work.

BECOME A NUGENT VOLUNTEER

Volunteering with Nugent can make a life-changing difference for those most vulnerable in our community while also enriching your own life by using your time, skills and experience to help others.

If you would like to find out more, please speak with Lorna Masih, Volunteer Coordinator, she can be contacted via email:

volunteers@wearenugent.org, or visit **wearenugent.org/support-us/volunteering/**



NUGENT VOLUNTEERING OPPORTUNITIES 2026

Month	Volunteering Opportunities
September	Nugent Sleep Out 2026
October	Charity Shop - Winter shop turnover
November	Nugent Gala
December	Light up a Life - Liverpool & Leyland Nugent Toy Appeal

Donations can be dropped off at our Head Office, 99 Edge Lane, L7 2PE, Monday to Friday, 9am-5pm.

Step away from the desk and into a day of purpose!

Volunteering is your chance to give back, build connections, and create real change.

Whether it's donating your time, expertise or helping our fundraising efforts, you will help us make a difference!

To find out more, contact
volunteers@wearenugent.org

MAKING A LASTING IMPACT TOGETHER.

Partnering with Nugent means working alongside a trusted charity with over 145 years of experience, supporting vulnerable people across the North West.

Together, we tackle poverty, improve quality of life, increase employability, provide safe accommodation, and create lasting memories.



Why partner with us?

- Deliver real social impact
- Strengthen your CSR and social value
- Engage and motivate your workforce
- Gain positive brand visibility and PR
- Align with a trusted regional charity

Get involved

- Challenge events
- Corporate volunteering
- Sponsorship
- Fundraising
- Project partnerships
- Donations
- Event attendance

From sleep outs to gala events, your support helps change lives.
Together, we can make a lasting difference

TO FIND OUT MORE, CONTACT:

- ☎ 0151 261 2000
- ✉ marketing@wearenugent.org
- 🌐 wearenugent.org/support-us/corporate-partnerships/





0151 261 2000



wearenugent.org



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visit our website

